

SURVEY SAYS... OSSUR CUSTOMER SERVICE RATED #1

It's easy for a company to make claims about its products and service. But to get the real story, you have to ask the experts—the people who do business with that company every day. So that's exactly what we did. And now the results are in and Ossur is rated #1 in customer service in the U.S.

An independent survey of prosthetists conducted by Gallup in March of 2003, regarding O&P manufacturers and distributors, revealed an extraordinary degree of satisfaction with Ossur customer service.

REPORT RESULTS | GALLUP

95%

ARE SATISFIED WITH OSSUR SERVICE
(IN FACT 65% SAID OSSUR EXCEEDED
THEIR EXPECTATIONS)

96%

SAID OSSUR EMPLOYEES HAVE A GREAT
INTEREST IN ASSISTING THEM

93%

SAID IT IS EASY TO REACH
OSSUR BY TELEPHONE

98%

SAID THEY WOULD RECOMMEND
OSSUR PRODUCTS TO A COLLEAGUE

AND THEY RATED OSSUR
EMPLOYEE FRIENDLINESS AT
99%



Life Without Limitations